

SHAUN PATTILLO

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PERSONAL STATEMENT

As a programmer and technology enthusiast I have been building and setting up PCs, networks and websites for my personal use all my life. I am currently working as a department head in administration and seeking a position more in line with my passions for games development and design.

My development experience is focused around **Windows** application development in **C/C++**. While C++ is my primary language, my first language was **Java**. I find myself comfortable working with most **OOP** languages I have encountered.

I have worked in within **Unix** and **Linux** environments as well. I have also experimented with a number of technologies in my own time, including **SQL**, web design with **CSS** and **PHP**, and **C#.Net** using the **XNA** framework. Examples of my work and code can be found on my website: www.devfox.net

QUALIFICATIONS

University of Abertay – BSc (Hons) Computer Games Technology – Sep 2005 – Jun 2009

- 3D mathematics and dynamics.
- Object oriented programming and design patterns
- Agile development with SCRUM and XP
- Strong focus on practical, hands-on coding

International School of Toulouse – Secondary Education – Aug 99 – Jun 2005

<i>IGCSE</i>		<i>International Baccalaureate</i>
English Language <i>B</i>	Physics <i>B</i>	English Higher <i>5 (B)</i>
English Literature <i>B</i>	Chemistry <i>C</i>	French Standard <i>6 (A)</i>
French <i>B</i>	Biology <i>C</i>	Physics Higher <i>5 (B)</i>
Mathematics <i>B</i>	Computer Science <i>B</i>	Mathematics Methods <i>4 (C)</i>
Geography <i>C</i>	Art <i>D</i>	Computer Science Higher <i>3 (D)</i>
History <i>B</i>		Geography Standard <i>3 (D)</i>

WORK EXPERIENCE

Head of Client Services - Payment Card Industry Processing – Altrincham – July 2013 – Current

- Leading a 4 person team
- Acting as first point of escalation for problem solving
- Responsible for training new members of staff

Client Services Administrator - Payment Card Industry Processing – Altrincham – Aug 2012 – July 2013

- Processing detailed legal documents and leases
- First line contact for merchant queries
- Responsible for the upkeep of office computers, Exchange server, maintaining server backups

Assistant Barista - Rhode Island Coffee – Oldham – May 2012 – June 2012

- Maintaining high standards of service across the board
- Assisting customers
- Handling stock

Barstaff - HMV Ritz – Manchester – Sept 2011 – Dec 2011

- Working in a 20 man team
- High pressure, extremely busy club environment
- Handling cash and nightly totals on tills

IT and Phone Technician - Classic Computers – Dundee – Aug 2010 – Dec 2010

- General hardware and software diagnostics
- Virus removal
- Data recovery

OTHER INFORMATION

Languages: English, conversational French

Other: My portfolio can be viewed at www.devfox.net

Interests: A technology enthusiast since acquiring my first PC in 1993. Enjoys film and animation. Fully qualified as an open water diver. Mythbusters fan.

References: Available on request